



The Donated Dental Services program provides free dental care to eligible applicants. Volunteer dentists, specialists, and dental laboratories offer comprehensive dental treatment to eligible applicants. DDS volunteers give their time and use their resources to provide the services to you.

Please carefully review the following program requirements.

Please do not apply again if you have already been through our program. The DDS program is a once-in-a-lifetime program.

Core Eligibility Requirements: To be eligible for the DDS program, you must meet **ONE** of the following three requirements:

- 62 years of age or older, or
- Permanently disabled and receiving SSI or SSDI, or
- Medically Compromised -Need life-saving care and can't get treatment unless you treat your oral health.

In addition, you must meet **ALL** of the following criteria:

- You have not received services through the DDS program in the past,
- Low Income - We do have income limits for determining eligibility. In general, your income can be no higher than 200% of the Federal Poverty Guidelines. However, we do look at other factors when determining whether or not you meet the low-income requirement. For example, we consider medical bills you may be paying when looking at your income
- You **MUST** have reliable transportation. If you miss a scheduled appointment, you may be at risk of being dropped from the program. Please only apply if you have reliable transportation and will not have any issues making your scheduled appointments on time.
- You require comprehensive dental care (more than just routine cleaning, a filling or two)
- The dental care you need is a service provided through the DDS program. **Please note, implants, sedation dentistry, and other types of extensive oral surgery are not covered under the DDS program. Some cases are too complex for the DDS program.**

Required Documentation – Income Verification:

Please return the completed application with a copy of **ONE** of the following required documents.

- A copy of your most recent federal tax return or social security statement showing your monthly income; or
- A copy of your Disability Benefits Statement confirming your disability and your monthly income or, a copy of your Social Security Benefits Statement documenting your monthly income (if applicable).

After reviewing your application, we may determine that additional documentation is needed.

DENTAL BENEFITS: If you have dental insurance, including Medicaid, you will not be eligible for the Donated Dental Services program in most instances. There are a few exceptions made for those who have dental insurance. Please provide a copy of your dental coverage and/or a letter of denial with your application and we will review your specific situation. VDAF makes the decision on a case-by-case basis and can only consider those cases for which we have the resources to support.



WAITLIST: Unfortunately, due to the overwhelming number of individuals needing dental care in Virginia, the DDS program must maintain a waitlist. You will be placed on the waitlist unless you meet the Medically Compromised criteria outlined in the application. We are not able to provide you with an estimated wait time because of the many factors that affect the wait times. The average wait time in Virginia is two years but it may vary in different parts of the state.

APPLICATION PROCESS:

Step One

Fill out the entire application the best you can. Do not leave any sections blank. If a question does not apply to you, write N/A. Please provide your income verification documentation and if you are disabled, please include proof of disability (e.g., SS Award Letter) with your application.

Step Two

Once we receive your completed and signed application, we will determine if you are eligible for the DDS program. It generally takes 35 to 40 days to process new applications. If you are eligible for the program, we will mail you a letter advising you of the next steps. If you are not eligible, we will mail you a letter advising you why you do not meet the eligibility requirements.

Step Three

When your application comes to the top of the waitlist, DDS will contact you and go over the application with you. If you are eligible, you will be referred to a volunteer dentist. If a volunteer agrees to accept your case, we will provide you with the information you need to get started.

Final acceptance into the program will be made **after** your first appointment with the dentist. Once we receive your treatment plan, we will be able to determine if the care you need is a service provided under the Donated Dental Program. Additionally, you may initially qualify for the program and later become ineligible if your circumstances change while you are on the waitlist. Additionally, once you are next on the waiting list, we may require additional documentation to confirm that you are still eligible for the program.

You will need to mail, scan and email, or fax your complete and SIGNED application.

- Mail: DDS Program, 3460 Mayland Drive, Suite 110, Richmond, VA 23233
- Fax: (804) 523-1880
- Email: knovey@vadental.org

***Please note that we cannot accept your application photos via email. If you cannot scan your application, please mail it to our office. Please keep a copy for your records.**

Kendra Novey, Donated Dental Services (DDS) Program Manager
Address: 3460 Mayland Court, Suite 110, Richmond, VA 23233
Email: knovey@vadental.org